



The Process of Cultural Responsiveness in the Delivery of Healthcare Services

THE ROLE, IMPACT, AND UTILITY OF CULTURE
AND CULTURAL CONTEXT

Denise Boston, Ph.D.

“We are each other's harvest; we are each other's business; we are each other's magnitude and bond.”

Gwendolyn Brooks

The Power of Community

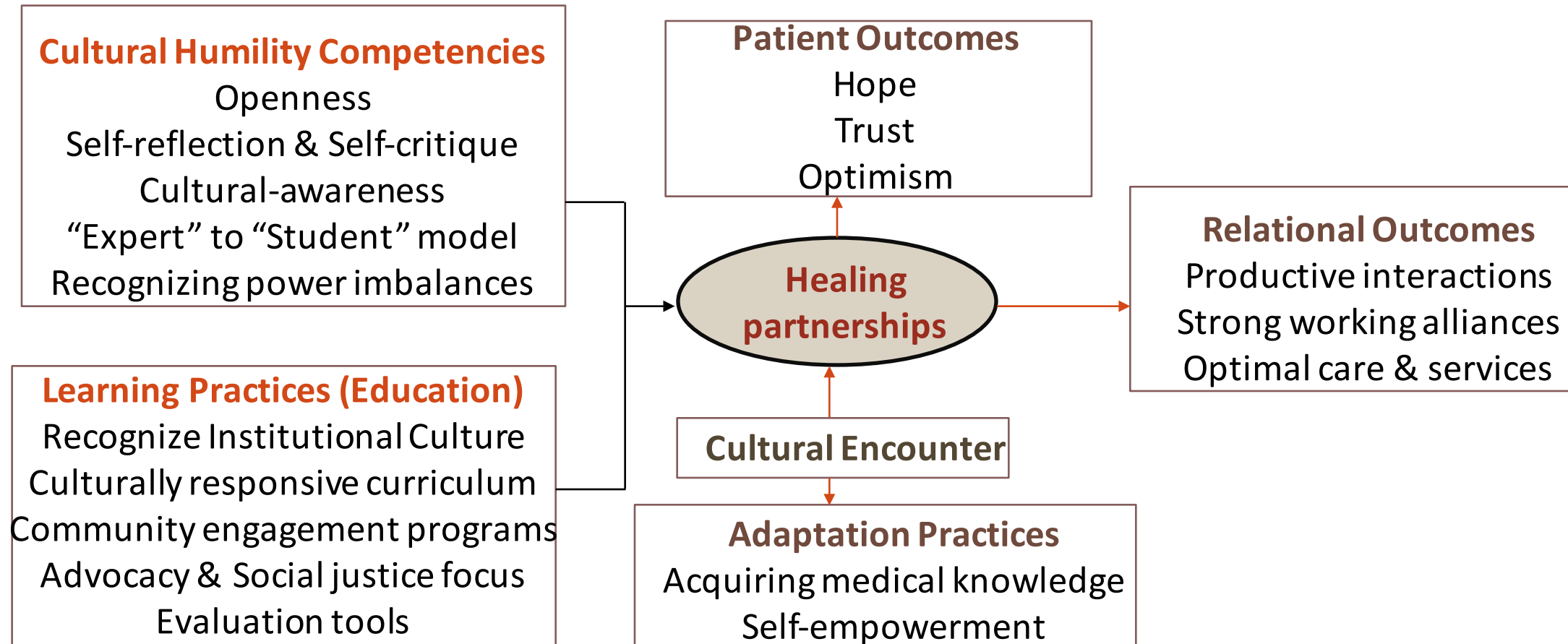


A photograph of two healthcare professionals, a woman on the left and a man on the right, both wearing white lab coats and glasses. They are looking down at a document or chart, with the woman holding a pen. The image is dimmed to serve as a background for the text.

Culturally Responsive Care (A way of being)

Culturally responsive care is the capacity to provide patient-centered care to patients despite differences in race/ethnicity, worldview, health beliefs, sexual orientation, religion, and a host of other individual, family, and social variables (Illes et al, 2015).

Culturally responsive community-based learning model





Mutually Beneficial Partnerships

Co-creating optimal health and health care



Culturally Responsive Evaluation (CRE)

The purpose is to bring program evaluation in alignment with the lived experiences of stakeholders of color. According to Hood et al (2015). CRE challenges evaluators to reflect on power dynamics and sharpen their attention to social justice.

Results of Cultural Humility

Mutual
empowerment

Respect

Partnerships

Optimal care

Lifelong learning





Thank
you

A small, stylized green leafy branch graphic positioned to the right of the text "Thank you".

References

Foronda, C., Baptiste, D., Reinholdt, M., Ousman, K. (2016). Cultural Humility: A Concept Analysis. *Journal of Transcultural Nursing*, 27(3), 210-217.

Hood, S., Hopson, R., Kirkhart, D. (2015). Culturally Responsive Evaluation. In Newcomer, K., Hatry, H., Wholey, J. (eds), *Handbook of Practical Program Evaluation*, N.J: Jossey-Bass, 281-317.

Illes, R.A., Grace, A., Niño, J., Ring, J. (2015). Culturally responsive integrated health care: Key issues for medical education. *The International of Psychiatry in Medicine*, Vol.50(1): 92-103.